

Monday, September 14, 2009

4:00 P.M. – 6:00 P.M. Early Registration

Tuesday, September 15, 2009

7:30 A.M. – 8:30 A.M. Registration

8:30 A.M. – 9:30 A.M. Welcome, Introductions, and PPMIS Road Map

9:30 A.M. – 10:00 A.M. Refreshment Break

10:00 A.M. – 11:30 A.M. Keynote Speaker: Devona Slater

11:30 A.M. – 1:00 P.M. Lunch

1:00 P.M. – 2:30 P.M. Sessions: EDI Processes
Making Requests Reality
Gaining the Most Out of Collections

2:30 P.M. – 3:00 P.M. Refreshment Break

3:00 P.M. – 4:30 P.M. Sessions: Audit Trail Reporting
Advanced Collection Options
Reporting on the Go

4:30 P.M. – 6:00 P.M. Cocktail and Hors d'oeuvres Reception

Wednesday, September 16, 2009

8:00 A.M. – 9:30 A.M. Sessions: EDI Processes
Making Requests Reality
Paperless Revenue Management

9:30 A.M. – 10:00 A.M. Refreshment Break

10:00 A.M. – 11:30 A.M. Sessions: Advanced Processes for Charges and Payments
Determining Which Reporting Tools Are Right for You
Intro to Patient Appointments and Provider Schedules

11:30 A.M. – 1:00 P.M. Lunch

1:00 P.M. – 2:30 P.M. Sessions: Advanced Processes for Charges and Payments
Determining Which Reporting Tools Are Right for You
Paper Claims and EDI Processes

2:30 P.M. – 3:00 P.M. Refreshment Break

3:00 P.M. – 4:30 P.M. Sessions: Audit Trail Reporting
Advanced Collection Options
Working Uncommon Processes

Thursday, September 17, 2009

8:00 A.M. – 9:30 A.M. What's New

9:30 A.M. – 10:00 A.M. Refreshment Break

10:00 A.M. – 11:00 A.M. Staying in the Know

11:00 A.M. – 11:30 A.M. Wrap-Up and Giveaways

Plus Sessions

Advanced Collection Options

Evaluate the new features for managing pre-collections to improve your soft collections process.

Join the roundtable discussion afterwards to share your best collection practice.

Making Requests Reality

Learn about the new enhancements since the last User Summit and how they affect you.

Determining Which Reporting Tools Are Right for You

Are you getting the data that you want? Learn how to use the Plus reporting tools to your advantage.

This session will help you identify the differences between standard reporting in Plus and ad hoc reporting in Plus Report Writer.

If you don't currently use Plus Report Writer, learn what it can do for you.

Bring custom reports that you have created in Plus Report Writer.

Join the roundtable discussion afterwards.

Audit Trail Reporting

Are you compliant with Red Flag regulations?

Learn how audit trail reporting ensures compliancy with Red Flag regulations and provides additional productivity reporting.

EDI Processes

Learn what you need to know for Emdeon enrollment, including how to determine whether a payer is par or non-par.

This session will also include an overview of electronic remittance advice and electronic data capture.

Bring any claim rejections and payer reports that you would like clarified.

Join the roundtable discussion afterwards.

Advanced Processes for Charges and Payments

Learn how to handle advanced processes for charges and payments.

Topics for advanced processes in Charge Entry include the following:

- O.B. cases over twenty-four hours
- Override calculated fees or base units
- Disable concurrency checking

Topics for advanced processes in Payment Entry include the following:

- Rescinded payments from suspense
- Reversed payments from miscellaneous income or external collection payments

This session will demonstrate using payment reports to identify payment discrepancies and exceptions.

Connect Sessions

Gaining the Most Out of Collections

Learn the follow-up processes for unpaid claims and outstanding guarantor balances, including using collection letters, scheduling future actions, and automating task actions.

This session includes creating external collection agencies and setting up payment plans.

Join the roundtable discussion afterwards.

Paperless Revenue Management

Learn how to expedite and minimize paper flow in your office using Scan Center to manage case documents and images.

This session includes a demonstration of using dual monitors for coding directly from images, and for attaching images directly to charges and payments.

Join the roundtable discussion afterwards.

Paper Claims and EDI Processes

Learn the various paper claim options and how to handle payer/plan specific requirements in the plan configuration.

This session also includes an overview of electronic remittance advice and electronic data capture.

Bring any claim rejections and payer reports that you would like clarified.

Join the roundtable discussion afterwards.

Reporting on the Go

Learn how to get the data you want by creating ad hoc reports in Reportal. If you don't currently use Reportal, learn what it can do for you.

This session includes various features for formatting data values, grouping and sorting data.

Bring custom reports that you have created in Reportal.

Join the roundtable discussion afterwards.

Intro to Patient Appointments and Provider Schedules

Learn how to block time, manage patient information and appointments, and track simultaneous provider schedules in Front Office.

Working Uncommon Processes

Learn about those tasks that are done infrequently in Back Office.

Topics for this session include the following:

- Managing miscellaneous income, suspense and refunds.
- Aligning claim forms through Set Print Offsets.
- Rebilling claims using the various rebill options.

This session will include an open question-and-answer period for Back Office.

Joint Sessions

Welcome, Introductions, and PPMIS Road Map

Come meet the PPMIS team, and hear where we're taking our products and services.

What's New

Hear how ICD-10 code sets and ANSI 5010 will affect you, and how PPMIS will be handling them.

Learn about Emdeon Vision Suite features and benefits.

Keynote Speaker: Devona Slater

Devona serves as a compliance auditor specializing in anesthesia and pain management issues for Auditing for Compliance and Education, Inc. (ACE).

Staying in the Know

Are you aware of the resources available to you? This session provides a demonstration of the resources available through the PPMIS Web site and online Help.

Optimize system performance by keeping your hardware up to date with a brief review of minimum hardware requirements.